

Customer Operations

Dear NI Customer,

NI is discontinuing selected C Series products. You are receiving this letter because you have purchased one or more of the affected products in the past (for a complete list of affected part numbers (PNs) and their respective last-time-buy dates, please refer to the attached full PN list).

At NI, we are committed to our customers' success. **Therefore, we will continue to offer the affected C Series Products for sale until December 29, 2023.** We will fill orders on a first-come, first-served basis until supplies are exhausted, based on delivery date. We cannot guarantee that all orders will be filled. If you do not plan to transition to a replacement offering, we recommend you purchase all future-required C Series units in this timeframe. **Be advised that list prices for these products will increase 30% on October 1st, 2023.**

Once the lifetime buy date has passed, NI will continue to offer repair services for this product until December 31, 2026. After that time, NI will no longer guarantee the availability of repair services.

Product Upgrade Details

NI offers a recommended replacement for new and existing applications for most of the affected products. You can find these recommendations in the attached PN list. You can refer to [NI Hardware and Software Operating System Compatibility - NI](#) to check compatible driver versions for your replacement. Migrating existing applications to the new hardware options should be straightforward, but if you have any questions on upgrading to the recommended replacements, please contact technical support at ni.com/support.

We apologize for any inconvenience this may cause you. If you have any questions or concerns, please contact the appropriate resource listed below.

Action/Question	Contact
Ask for consultation or, preparation, or for general questions regarding the existing system upgrade or migration.	Migration and upgrade-qualified NI Partners
Purchase the EOL product during its last-time-buy period or purchase the replacement product.	Your distributor , ni.com/shop , or call NI at the number listed at ni.com/contact-us
Discuss extended availability or support coverage for the EOL product.	Your NI account manager or call your local NI contact number listed at ni.com/contact-us

Troubleshoot or ask technical questions related to the EOL or product replacement(s). Note: This requires an active support contract (SSP).	Open a technical support request via ni.com/ask
Research previous purchase history information or check order status.	Order status
Discuss technical support or other services available for purchase, or any other issue not mentioned above.	Call your local NI contact at the number listed at ni.com/contact-us

Best regards,

Jen Saucedo
Product Manager
C Series I/O Modules
 NI

James Thornton
Product Manager
C Series Chassis & Controllers
 NI

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An NI Partner is a business entity independent from NI and has no agency or joint-venture relationship and does not form part of any business associations with NI.

Notification of Change in Life-Cycle Status for Selected C Series Products

Model Name	Part Number	Description	Recommended Replacement	LTB Date	Last Support Date
NI-9157	781316-01	NI 9157, MXIE 14 SLOT RECONFIGURABLE RIO CHASSIS, LX 85 FPGA	NI-9149, depending on application	29-DEC-23	31-DEC-26
cRIO-9032	784548-01	CRIO-9032, 4-SLOT WIFI COMPACTRIO CONTROLLER	cRIO-9042	29-DEC-23	31-DEC-26
cRIO-9032	784548-11	CRIO-9032, 4-SLOT WIFI COMPACTRIO CONTROLLER (INTERNATIONAL)	cRIO-9042	29-DEC-23	31-DEC-26
cRIO-9037	784549-01	CRIO-9037, 8-SLOT WIFI COMPACTRIO CONTROLLER	CRIO-9047	29-DEC-23	31-DEC-26
cRIO-9037	784549-11	CRIO-9037, 8-SLOT WIFI COMPACTRIO CONTROLLER (INTERNATIONAL)	CRIO-9047	29-DEC-23	31-DEC-26
NI-9251	783814-01	NI 9251 MINI XLR, 3 VRMS, 24-BIT, 102.4 KS/S/CH, 2-CH DIFF, AI C SERIES MODULE	NI 9250	29-DEC-23	31-DEC-26
NI-9260	783467-01	NI 9260 MINI XLR, +/-4.24 V, +/-3 VRMS, 24-BIT, 51.2 KS/S/CH, 2-CH, ANALOG OUTPUT C SERIES MODULE	NI 9260 BNC Version (783466-01)	29-DEC-23	31-DEC-26
NI-9265	786159-01	NI-9265 SCREW TERMINAL, 0 TO 20 MA, 700 OHM, 16-BIT, 100 KS/S, 4-CH, AO C SERIES MODULE	N/A	29-DEC-23	31-DEC-26
NI-9265	786159-02	NI-9265 SCREW TERM, CC, HALLIBURTON OEM, 0-20 MA, 16-BIT, 700 OHM C SERIES CURRENT OUTPUT MODULE	N/A	29-DEC-23	31-DEC-26
NI-9435	779010-01	NI 9435 SCREW TERMINAL, 250 VAC/DC, 3 MS, 4-CH, SINKING/SOURCING DI C SERIES MODULE	N/A	29-DEC-23	31-DEC-26
NI-9437	783393-01	NI 9437, 8-CH HIGH VOLTAGE DI, C SERIES MODULE	N/A	29-DEC-23	31-DEC-26
NI-9437	783393-02	NI 9437, 8-CH 250 VDC SINKING DIGITAL INPUT MODULE, CONFORMAL COATED	N/A	29-DEC-23	31-DEC-26
NI-9437	783737-01	NI 9437 SPRING TERMINAL, 8-CH HIGH VOLTAGE DI, C SERIES MODULE	N/A	29-DEC-23	31-DEC-26
NI-9475	780132-01	NI 9475 WITH DSUB 8-CHANNEL 60 V, 1 US, SOURCING DIGITAL OUTPUT MODULE	NI 9476	29-DEC-23	31-DEC-26
NI-9475	780132-02	NI-9475 CC, SOURCING DIGITAL OUTPUT MODULE (WITH DSUB), CONFORMAL COAT	NI 9476 CC	29-DEC-23	31-DEC-26
NI-9469	781955-01	NI 9469, CABLED SYNCHRONIZATION MODULE FOR C SERIES	N/A, use TSN sync	29-DEC-23	31-DEC-26