

Product End-of-Life Notification

MultiConnect[®] OCG-D Open Communications Gateways



Replacement Models Available

Date: October 15, 2020

I. Summary

Due to the component discontinuation and diminishing market demand, the products listed in this announcement are changing status from **Near-End-of-Life (NEOL)** to **End-of-Life (EOL)** effective immediately.

Recommended replacement products are available.

Please note: If MultiTech has previously received and accepted a purchase order for EOL products listed in this announcement under a NCNR agreement, it will ship as scheduled and is not impacted by this announcement.

To assist you in finding the most suitable substitute product that meets your needs, please contact your MultiTech sales representative at (888) 288-5470 or +1 (763) 785-3500, email us at sales@multitech.com.

II. Part Numbers Impacted

EOL Ordering Part # MultiConnect OCG-D	UPC	Recommended Replacements <u>Conduit[®] Gateways</u>	UPC
MTCDP-H5-1.0	789407354960	MTCDDT-L4N1-246A-US (AT&T/Verizon) MTCDDT-L4E1-246A-EU-GB (EU)	789407371813 789407371264
MTCDP-H5-GP-1.0	789407354977	MTCDDT-L4N1-246A-US (AT&T/Verizon) MTCDDT-L4E1-246A-EU-GB (EU)	789407371813 789407371264
MTCDP-1.0	789407354076	MTCDDT-246A-US-EU-GB	789407365256
MTCDP-GP-1.0	789407354083	MTCDDT-246A-US-EU-GB	789407365256
MTCDP-H5-GP-DK-1.0	789407354953	N/A	N/A
MTCDP-GP-DK-1.0	789407354090	N/A	N/A
CA-CDP-GPIO	789407352911	N/A	N/A

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III. Key Dates

Near-End-of-Life (NEOL) Date: January 23, 2020

Last Time Buy Date: April 23, 2020 (or while supplies last)

End-of-Life (EOL) Date: October 15, 2020

IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post EOL date.

V. Suggested Action Plan:

We recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of the devices listed in this announcement.
- Remove discontinued/EOL models from your pricing system and website.

VI. Additional Information

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your MultiTech sales representative:

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